PACKAGING & SHIPPING

CUSTOMER NOTICE

Final packaging and shipping costs are calculated when your custom build is complete. This allows us to quote the actual packed size, weight, destination, and protection your enclosure needs.

Protecting your custom build

Our packaging standard includes at least two inches of protective foam on every side, including the top and bottom, plus suitable outer packaging and securing materials. This helps protect your enclosure from handling and impacts during transit and increases the final package size and weight.

Your final shipping total

Packaging and shipping are separate from the enclosure price unless expressly included in your written agreement. The final total includes protective packaging, carrier charges, and any applicable declared-value or shipping-insurance charges. Early shipping figures are estimates unless expressly agreed as fixed in writing.

Before your box ships

We will send you an itemized final total and credit any amount already paid toward packaging or shipping. The agreed remaining balance is due before dispatch. Any adjustment will be explained and agreed with you before additional payment is collected.

Already received a quote?

If your order has already been quoted or placed, we will contact you directly about any proposed adjustment. Existing fixed-price or shipping-included agreements remain in effect unless you agree to a change in writing. We appreciate your understanding as we take the steps needed to protect your build.

Packaging supports applicable carrier or insurer requirements, but does not guarantee damage-free delivery or claim approval. Coverage is subject to the provider's terms. Our responsibilities to you and your existing warranty and legal rights remain unchanged.